



# **IDENTITY THEFT INFORMATION**



## **IF YOUR KEYS WERE TAKEN:**

Change or re-key whichever locks need to be changed for protection.

## **IF YOUR CHECKS OR CREDIT CARDS WERE TAKEN:**

**Notify your bank if you have not already done so, and then** call the three credit reporting bureaus to report the loss and ask them to put a **FRAUD ALERT** on your account so **NO NEW CREDIT** will be issued without contacting you.

<b>EXPERIAN</b>	<b>(888) 397-3742</b>	<a href="http://www.experian.com">www.experian.com</a>
<b>TRANSUNION</b>	<b>(800) 680-7289</b>	<a href="http://www.transunion.com">www.transunion.com</a>
<b>EQUIFAX</b>	<b>(888) 525-6285</b>	<a href="http://www.equifax.com">www.equifax.com</a>

## **IF YOUR SOCIAL SECURITY CARD WAS TAKEN:**

Call the Social Security Administration FRAUD HOTLINE to notify them of the loss and get information on how to get a duplicate card.

**S.S.A. FRAUD HOTLINE**      **(800) 269-0271** [www.ssa.gov](http://www.ssa.gov)

## **IF YOUR DRIVER S LICENSE WAS TAKEN:**

Apply for a new license and “flag” your license as stolen (Identity Theft) at the DMV.

**MN DEPARTMENT OF MOTOR VEHICLES**      **(651) 296-2025**  
<https://dps.mn.gov/divisions/dvs>

## **IF NEW CHECKS OR CARDS HAVE BEEN MAILED TO A DIFFERENT ADDRESS:**

Call the U.S. Postal Inspectors about your mail being falsely forwarded.

**United State Postal Service/Inspection Service**      **(877)876-2455**  
**Local Postal Inspector**      **(651)293-3200**  
[https://postalinspectors.uspis.gov/](https://postalinspectors.uspis.gov)

## **IF YOUR STOLEN CHECKS OR CARDS HAVE BEEN USED:**

Contact the banks and/or business that accepted your checks and cards to notify them of the fraud and offer to sign any affidavits of forgery as needed. Encourage the banks and businesses to pursue charges against any suspects identified.

## **IF SOMEONE HAS STOLEN YOUR IDENTITY TO GET NEW CREDIT:**

Call the Police and/or Sheriff’s Office and make an Identity Theft report. In Minnesota, Identity Theft becomes a crime only when any victim (person or business) suffers a monetary loss. Also call the Federal Trade Commission Identity Theft Hotline to notify them and get advice on how to proceed.

**FTC ID THEFT HOTLINE**      **(877) 438-4338**  
[www.consumer.gov/idtheft](http://www.consumer.gov/idtheft)  
**FTC FRAUD (Other than ID Theft)**      **(877) 382-4357**

**OTHER INTERNET RESOURCES FOR ADVICE AND INFORMATION:**

Federal Bureau of Investigations	<a href="http://www.fbi.gov">www.fbi.gov</a>
Privacy Rights Clearinghouse	<a href="http://www.privacyrights.org">www.privacyrights.org</a>
PRC Identity Theft Resources	<a href="http://www.privacyrights.org/identity.htm">www.privacyrights.org/identity.htm</a>
Internet Fraud Complainant Center	<a href="http://www.ic3.gov">www.ic3.gov</a>
NWCCC Website	<a href="http://www.nw3c.org">www.nw3c.org</a>
Cyber Crime	<a href="http://www.cybercrime.gov">http://www.cybercrime.gov</a>

**OTHER PHONE RESOURCES FOR ADVICE AND INFORMATION:**

Federal Government Information Center (800) 688-9889

**WHAT YOU CAN DO TO PROTECT YOURSELF AND YOUR FAMILY FROM BEING VICTIMIZED:**

- **Do not leave your wallet, purse, computers, or valuables in a locked or unlocked vehicle at any time.**
- **Do not leave your wallet or purse unattended** while at work, school, church, a social gathering, or at the health club.
- **When you are away from your office and house lock the doors.** Lock your house and garage doors at night. Keep your overhead garage door closed when you are not using the garage.
- **Don't put your driver's license number on your checks.** This makes it easy to get a false ID made.
- **Keep all credit card receipts safe.** Many criminals use numbers off receipts to defraud.
- **Shred credit card offers you receive in the mail.** Thieves steal mail and trash to get these.
- **Never give your credit card number out to someone calling you.** Make charges only when you call and remember, card fraud investigators, will never call and ask you for your number and expiration date.

**THE GOOD NEWS:**

**You are NOT responsible for monetary losses.** The banks and credit card companies may refund your money losses (if any), although it may take some time while they are conducting an investigation in the case. Some can charge up to \$50 per account, but most do not.